



NETWORK SUPPORT SPECIALIST (OC)
NYS #24288020 RC/EL #26004010

Last date to file for Training and Experience Rating is **February 12, 2026**

A \$15 non-refundable application filing fee is required. Please refer to Supplement A for further information regarding the application/examination process. Applications are available at:

<https://www.rocklandcountyny.gov/departments/personnel/for-job-seekers/applicant-candidate-resources-forms>

1. If applying online, completed applications and electronic payment must be submitted by 11:59 PM EST on the last filing date.
2. If applying by mail, completed applications must be postmarked no later than the last filing date accompanied by a check or money order made payable to the Rockland County Commissioner of Finance.

POSITION EXISTS IN: Rockland County Department of General Services and Rockland County District Attorney's Office. Some of the agencies/departments listed above may not have vacancies or be filling their vacancies at this time.

RESIDENCE REQUIREMENT: Candidates must be legal residents of the States of New York, New Jersey or Connecticut at the time of application submission for the examination.

SALARY: The starting salary is \$81,094 annually for a 40-hour workweek with Rockland County. Salary will be pro-rated for less than full-time positions.

WHAT THE JOB IS LIKE: This is technical and administrative work of a specialized nature involving the installation, configuration, maintenance and support of local and wide area networks, network servers and related hardware and software systems. The incumbent is responsible for diagnosing and resolving network and connectivity issues, maintaining system security and performance and providing technical assistance to departmental staff. The work is performed under the general supervision of a higher-level technical or administrative supervisor and supervision may be provided to lower-level technical or network personnel. Does related work as required.

When completing the application, your description of experience must specify the dates of your employment, the number of hours worked per week, your title, and the main duties for each. Be specific; vagueness will not be resolved in your favor. Candidates who submit incomplete applications or documentation may be disqualified.

MINIMUM QUALIFICATIONS: At the time of application submission, you must have:

1. A Bachelor's degree or higher in Computer Science, Information Technology, Cyber Security, Management Information Systems or comparable degree and three (3) years of paid work experience developing, testing and/or maintaining computer networks and/or systems, network administration and support, application development and support, computer support, cyber security, software or hardware support, troubleshooting, or any combination thereof, one (1) year of which must have been supervising or providing work direction to others; or
2. A Bachelor's degree or higher and four (4) years of paid work experience developing, testing and/or maintaining computer networks and/or systems, network administration and support, application development and support, computer support, cyber security, software or hardware support, troubleshooting, or any combination thereof, one (1) year of which must have been supervising or providing work direction to others.

NOTE: Certification in Microsoft Certified Professional (MCP), CompTIA Network+, or Cisco Certified Network Associate (CCNA) may be substituted for one (1) year of the required experience.

TRANSCRIPTS:

If using college credits to qualify, official college transcripts must be sent directly from the educational institution to the Rockland County Department of Personnel at rcexams@co.rockland.ny.us no later than ten (10) days after the last filing date; student transcripts are not acceptable. Failure to comply with the deadlines set herein may result in the disapproval of your application and/or disqualification from a resulting list of eligible candidates. Your college degree and/or college credit must have been awarded by a college or university accredited by a regional, national, or specialized agency recognized by the U.S. Department of Education/U.S. Secretary of Education. If your degree and/or college credit was awarded by an educational institution outside the United States and its territories, you must provide independent verification of equivalency. Candidates are responsible for any required evaluation fees. General Information Concerning Evaluation of Foreign Education and Training, including a list of acceptable companies who provide this service, is available here: <https://rocklandcountyny.gov/departments/personnel/applicant-candidate-resources-forms>.

ANTICIPATED ELIGIBILITY - AGE AND EDUCATIONAL REQUIREMENTS:

According to Civil Service Law, section 54 which became effective September 4, 2024, applicants who are within 12 months of meeting the minimum age or attaining the minimum educational requirements following the date of examination, may take the civil service exam, but will be restricted from certification until such a time that the minimum age or educational requirements are met. Candidates will be required to provide proof of qualifying age and or education within 12 months of exam date in order to be eligible for appointment from a certified list.

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NETWORK SUPPORT SPECIALIST (OC) #24288020 (CONTINUED)

ALL OUTSTANDING APPLICATION DOCUMENTATION: Must be submitted to the Rockland County Department of Personnel no later than **ten (10) days after the last filing date**. Failure to comply with the deadlines set herein may result in the disapproval of your application; disqualification from sitting for the examination; and/or disqualification from a resulting list of eligible candidates. These deadlines are subject to change by the Rockland County Department of Personnel upon notice to a candidate.

SUBJECT OF EXAMINATION:

There will be no written or oral test for this examination. Your examination score will be based on an evaluation of your training and experience. To have your training and experience evaluated, you must submit the appropriate Training and Experience (T&E) Questionnaire(s) by 11:59 PM EST, March 31, 2026. The Questionnaire(s) will be available March 1, 2026.

RATED EVALUATION OF TRAINING AND EXPERIENCE:

You will complete a questionnaire that asks for specific information on your information technology education (formal degrees, IT-related training courses, certifications) and experience. You will also be asked to briefly describe a significant achievement in each of the job's areas and to provide the name and contact information for someone who can verify your information. The information you provide about your experience will be rated against the following areas:

1. **Help Desk**
2. **User Support**
3. **Network Administration**
4. **Data Communications**
5. **Telecommunications**
6. **Business/Systems Analysis**
7. **Microcomputer Repair**

IMPORTANT: If your application is approved, you will receive instructions for completing the training and experience questionnaire after the last filing date for this examination. The training and experience questionnaire will be available online, from **March 1, 2026** through **March 31, 2026**. If you do not have Internet access, please contact the Rockland County Department of Personnel at (845) 364-3737 immediately upon receiving your approval letter. Arrangements will then be made for you to use a computer at the Department of Personnel.

NOTE: Candidates will not be able to claim any credit for training or experience gained after the application filing deadline of January 20, 2026.

Candidates who fail to submit a questionnaire by 11:59 PM EST, **March 31, 2026**, will not receive a rating.

Civil Service is an Equal Opportunity/Affirmative Action Employer

Date Issued: 01/12/2026