Rockland County
PERSONNEL

INFORMATION SERVICES AND AUDIOVISUAL SPECIALIST (OC)
NYS# 24614020 RC/EL #26092010

Training and Experience Questionnaire Period: October 2026; Last Filing Date: September 11, 2026

A $15 non-refundable application filing fee is required. Please refer to Supplement A for further information regarding the application/examination process. Applications are available at:
https://www.rocklandcountyny.gov/departments/personnel/for-job-seekers/applicant-candidate-resources-forms

1. **If applying online, completed applications and electronic payment must be submitted by 11:59 PM EST on the last filing date.**
2. **If applying by mail, completed applications must be postmarked no later than the last filing date accompanied by a check or money order made payable to the Rockland County Commissioner of Finance.**

POSITION EXISTS IN: North Rockland Central School District.

RESIDENCY REQUIREMENT: Candidates must be legal residents of the States of New York, New Jersey or Connecticut at the time of application submission for the examination.

SALARY: The starting salary is $69,014 annually for a 35-hour workweek with the North Rockland Central School District. Salary will be pro-rated for less than full-time positions.

WHAT THE JOB IS LIKE: This is technical work involving responsibility for providing specialized computer and audiovisual services and support. Duties include the installation, configuration, troubleshooting, maintenance and repair of computer hardware, software, peripherals and specialized audiovisual equipment in networked and stand-alone environments. The incumbent also provides technical assistance and training to end users and supports the operation and maintenance of multimedia and audiovisual systems. The work is performed under the general supervision of a higher-level information technology employee or administrator. Work guidance (e.g., lead work) is exercised over lower-level technical and support staff. Does related work as required.

When completing the application, you must include the dates of employment, hours worked per week, job title, and primary duties for each position. Be specific—vague information will not be accepted. Incomplete applications or documentation may result in disqualification.

MINIMUM QUALIFICATIONS: At the time of examination, you must have:

1. Graduation from high school or possession of an equivalency diploma and six (6) years of paid work experience diagnosing, troubleshooting and supporting computer hardware, software and related technology systems, including at least one (1) year involving the setup and support of audiovisual equipment; or
2. An Associate's degree in Computer Science, Information Technology, Management Information Systems, Audiovisual Technology, Digital Media Production, Multimedia or Communication Technology or comparable degree and four (4) years of paid work experience diagnosing, troubleshooting and supporting computer hardware, software and related technology systems, including at least one (1) year involving the setup and support of audiovisual equipment; or
3. A Bachelor's degree or higher in Computer Science, Information Technology, Management Information Systems, Audiovisual Technology, Digital Media Production, Multimedia or Communication Technology or comparable degree and two (2) years of paid work experience diagnosing, troubleshooting and supporting computer hardware, software and related technology systems, including at least one (1) year involving the setup and support of audiovisual equipment.

SPECIAL REQUIREMENT: A valid driver's license or other reliable means of transportation is required when fieldwork or travel between work locations is necessary.

TRANSCRIPTS: College transcripts must be sent directly by the educational institution to the Rockland County Department of Personnel at rcexams@co.rockland.ny.us **no later than ten (10) days after the last filing date**. Student transcripts are not accepted. Failure to meet this deadline may result in application disapproval and/or disqualification from an eligible list. Degrees and/or college credits must be awarded from a college or university accredited by a regional, national, or specialized accrediting agency recognized by the U.S. Department of Education/U.S. Secretary of Education. If your degree or credits were earned outside the United States or its territories, you must submit an independent equivalency evaluation. Candidates are responsible for all evaluation fees. Information on foreign education evaluations, including a list of approved evaluation services, is available here:
https://rocklandcountyny.gov/departments/personnel/applicant-candidate-resources-forms

SEE NEXT PAGE

INFORMATION SERVICES AND AUDIOVISUAL SPECIALIST (OC) #24614020 (CONTINUED)

ANTICIPATED ELIGIBILITY - AGE AND EDUCATIONAL REQUIREMENTS: According to Civil Service Law, section 54 which became effective September 4, 2024, applicants who are within 12 months of meeting the minimum age or attaining the minimum educational requirements following the date of examination, may take the civil service exam, but will be restricted from certification until such a time that the minimum age or educational requirements are met. Candidates will be required to provide proof of qualifying age and/or education within 12 months of exam date in order to be eligible for appointment from a certified list.

APPLICATION DOCUMENTATION: Must be submitted to the Rockland County Department of Personnel **no later than ten (10) days after the last filing date**. Failure to meet this deadline may result in the disapproval of your application; disqualification from sitting for the examination; and/or disqualification from a resulting list of eligible candidates. Deadlines are subject to change with notice from the Rockland County Department of Personnel.

SUBJECT OF WRITTEN EXAMINATION:
There will be no written test for this examination. Your score will be based on an evaluation of your training and experience. To be considered, you must submit the required Training and Experience Questionnaire by 11.59 PM EST on **October 31, 2026**. The questionnaire will be available **October 1, 2026.**

RATED EVALUATION OF TRAINING AND EXPERIENCE:
You will complete a questionnaire that asks for specific information on your information technology education (formal degrees, IT-related training courses, certifications) and experience. You will also be asked to briefly describe a significant achievement in each of the job's areas and to provide the name and contact information for someone who can verify your information. The information you provide about your experience will be rated against the following areas:

1. **Computer Programming**
2. **Help Desk**
3. **User Support**
4. **Network Administration**
5. **Data Communications**
6. **Business/Systems Analysis**
7. **Web Site Development**
8. **Microcomputer Repair**

IMPORTANT: If your application is approved, you will receive instructions for completing the training and experience questionnaire after the last filing date for this examination. The training and experience questionnaire will be available online, from **October 1, 2026**, through **October 31, 2026**. If you do not have Internet access, please contact the Rockland County Department of Personnel at (845) 364-3737 immediately upon receiving your approval letter. Arrangements will then be made for you to use a computer at the Department of Personnel.

Candidates who fail to submit a questionnaire by 11:59 PM EST, **October 31, 2026**, will not receive a rating.

NOTE: Candidates will not be able to claim any credit for training or experience gained after the application filing deadline of **September 11, 2026**.

Civil Service is an Equal Opportunity/Affirmative Action Employer

Date Issued: 08/06/2026