

RECORDS SUPPORT ASSISTANT I (SPANISH-SPEAKING)*

DISTINGUISHING FEATURES OF THE CLASS: This is filing and clerical work of a routine nature which involves the recording, indexing and filing of public documents and legal papers. The work is performed in accordance with established procedures under the direction of a higher-level supervisor. The work also requires the incumbent to possess speaking and reading ability in Spanish at the fluency level indicated in the Notes below. Does related work as required.

TYPICAL WORK ACTIVITIES:

Records, indexes and files a variety of public documents and legal papers;
Verifies contents of documents for processing related materials
Classifies, labels and files correspondence, reports, memoranda, statistics and other documents;
Retrieves and issues papers and documents in accordance with a prescribed routine;
Assists in developing and installing new filing systems;
Collates information and prepares statistical reports;
Assists the public in securing information from filed documents which are open for public review;
Assists the public in the issuance of passports and naturalization papers;
Performs related clerical processing;
Maintains records for preparation of reports;
Performs a variety of clerical duties which may include the operation of office machines.

FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:

Good knowledge of alphabetical, numerical, subject and other filing systems; good knowledge of business arithmetic and English; good knowledge of office terminology, procedures and filing equipment and supplies; working knowledge of legal forms, documents and related terminology; ability to understand and carry out moderately complex oral and written instructions; ability to read, speak and understand Spanish at the fluency level described below; ability to write legibly.

MINIMUM QUALIFICATIONS: Graduation from high school or possession of an equivalency diploma and two (2) years of paid office clerical work experience.

NOTES:

1. An Associate's degree or equivalent college credits (minimum of sixty (60) credits) or higher may be deemed fully qualifying.
2. Incumbents are expected to possess a Level II proficiency in Spanish (as defined by the Examinations Division of the State of New York Department of Civil Service) which requires that the incumbent: be able to speak the language with sufficient structural accuracy and vocabulary to participate effectively in most formal and informal conversations on practical, social and professional topics not requiring specialized vocabulary (e.g., technical engineering, medicine, etc.); can discuss particular interests and special fields of competence in general terms with reasonable ease; possesses adequate comprehension to normal rate of speech; has good control of grammar and errors do not interfere with understanding; can read with understanding standard newspaper, correspondence and official documents.
3. The Rockland County Clerk's Office requires possession of a New York State Notary Public at the time of examination. This requirement must also be met when submitting an application for a non-examination.

(over)

SPECIAL REQUIREMENTS:

1. If employed by any other appointing authority you may be required to obtain a New York State Notary Public.
2. If required, the New York State Notary Public must be maintained throughout the course of employment in this title.

*This reflects a retitling of Records Clerk (Spanish-Speaking).

R.C.D.P. (05.27.2025) 11.05.2025
Competitive

06.18.2025 New York State Civil Service approved Non-competitive title in the NY HELPS Program.