# **SYSTEMS DEVELOPMENT ADMINISTRATOR\***

<u>DISTINGUISHING FEATURES OF THE CLASS:</u> This is technical computer work involving responsibility for developing and administering various components of a computer system (e.g. database administration, systems administration, web server administration, web development, etc.). The work is performed under the general supervision of a higher-level administrator and work guidance (e.g. lead work) may be provided to others. Does related work as required.

### **TYPICAL WORK ACTIVITIES:**

Applies critical updates and performs critical database engine upgrades;

Audits database security and maintains compliance;

Performs database duplication, refresh, backup, restore and disaster recovery;

Performs system recovery analysis on a daily basis;

Tests, implements and maintains operating system and related software;

Identifies system performance issues and develops solutions;

Provides technical guidance to staff;

Tests new applications, features and/or upgrades;

Prepares and maintains documentation on system operation;

Performs system analysis on a daily basis;

Monitors daily operation and administration of internal or external websites to ensure system availability for internet traffic;

Evaluates and maintains file servers and related systems;

Manages security, system performance and system backup;

Plans, designs, develops and documents websites for functionality as required by an agency and management;

Designs digital images, banners, bullets, etc. to enhance appearance of websites;

Applies knowledge of programming techniques and computer internet systems.

## FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:

Thorough knowledge of the principles and practices of computer systems administration and support; good knowledge of network administration; good knowledge of web design; good knowledge of computer system software used in the processing of data; working knowledge of computer hardware; ability to communicate effectively, both orally and in writing; ability to interpret technical materials such as computer manuals; ability to establish and maintain effective working relationships with others.

## **MINIMUM QUALIFICATIONS:**

- 1. A Bachelor's degree or higher <u>and</u> three (3) years of experience in computer systems development; systems support, systems administration, network administration, systems analysis, programming, or any combination thereof; <u>or</u>
- 2. An Associate's degree or equivalent college credits (minimum of (60) credits) <u>and</u> five (5) years of experience in computer systems development, systems support, systems administration, network administration, systems analysis, programming, or any combination thereof; or
- 3. Possession of an Oracle Certified Associate <u>and</u> five (5) years of experience in systems development, systems support, systems administration, network administration, systems analysis, programming, or any combination thereof; <u>or</u>
- 4. Any equivalent combination of 1., 2., or 3. above.

### **NOTES:**

- 1. A Bachelor's degree or higher in Computer Science, Management Information Systems, or Business Administration that included a minimum of twelve (12) credits in Computer Science, Management Information Systems, or comparable, may be substituted for two (2) years of the experience indicated in 1. above.
- 2. An Associate's degree in Computer Science, Management Information Systems, or Business Administration that included a minimum of twelve (12) credits in Computer Science, Management Information Systems, or comparable, may be substituted for one (1) year of the experience indicated in 2. above.
- 3. Additional years of the experience described in 1., 2., or 3. above may be substituted for the Bachelor's degree or the Associate's degree on a year-for-year basis.

R.C.D.P. (05.11.2015) 11.14.2018 Competitive

<sup>\*</sup>This reflects a retitling of Systems Development Administrator (MIS).